



HAIR STYLIST

We are looking for a service oriented, organized team player with exceptional people skills to join our salon team in this boutique property. As a Hair Stylist you will be responsible for ensuring that guests of the salon receive a seamless and memorable experience, ensuring consistency of salon treatments, providing appropriate home-care recommendations to guests, achieving sales goals, and spa/salon business objectives.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

- Follow specific protocols to provide consistent overall treatment experience for guests of the salon
- Participate in effective, comprehensive and ongoing training programs for technical treatments and product knowledge
- Follow schedule for routine inspection and preventative maintenance of all salon equipment to ensure the safety and security of guests and staff
- Follow processes and timelines for inventory controls for all salon supplies
- Stay current with industry and fashion trends, maintain good standing in professional organizations applicable to technical background
- A variety of shifts will be available; must be willing to work shifts to comply with operating times of the salon
- Will be required to perform miscellaneous tasks during downtime such as cleaning and restocking salon and spa common areas, laundry and other related duties
- Participate in program of promotional and educational events both internally for staff and externally for guests
- Maintain a workplace culture that places priority on exceptional guest service and employee satisfaction
- Develop and maintain effective and productive working relationships with all other departments in the hotel; may be called upon to participate in functions or activities outside the department

QUALIFICATIONS

- Proficient in men's and ladies cuts, styles, and color techniques
- Experience in a related salon environment an asset
- Technical qualification/certification from a recognized school of hair design – minimum 1000 hours
- Ability to maintain appropriate record keeping for guests regarding salon treatments and product recommendations
- Must be adaptable to change and able to multitask calmly and efficiently, with an emphasis on follow up, cooperation and courtesy
- Excellent verbal, written, interpersonal, leadership, listening, and problem solving skills
- Must be highly organized and detail oriented
- Membership in a professional organization such as the Cosmetology Industry Association of BC (CIABC)
- Knowledge of computerized spa booking software, Excel, MS Office, and point of sale system an asset

BENEFITS

- Competitive wage
- 50% bus pass subsidy
- Free gym membership
- Free staff meals
- Discounts on hotel services (i.e. spa, dining, and hotel stays)
- Employee activities and incentives
- Extended Health & Dental Package (full-time positions)

If you are looking for a challenging and rewarding career, send in a cover letter and resume by e-mail in Word, rtf, text, or PDF to careers@sidneypier.com or fax to 655-9764. Quote the Position Title in the *Subject* line of your email or fax. We thank all applicants in advance. Only those selected for an interview will be notified.