



HOST / BUS PERSON HARO'S RESTAURANT & BAR

We are looking for an energetic, guest service oriented individual to join our Food & Beverage team at this upscale boutique property. Hosts at Haro's Restaurant & Bar will be required to be exemplary guest service and welcome all guests as well as provide support to the servers in a warm and friendly atmosphere.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

- Greet every guest in a welcoming and friendly manner
- Respond to all guest requests, in person or by telephone, in a prompt, professional and courteous manner
- Take reservations, seat guests, and follow up personally to ensure the highest level of guest satisfaction
- Assist restaurant servers and bartenders when needed
- Ensure restaurant menus and fresh sheets are accurate and in excellent condition
- Assist servers with all aspects of table maintenance including clearing and resetting
- Responsible for overall cleanliness of restaurant, including vacuuming
- Maintain cleanliness, restocking and organization of service stations
- Develop and maintain effective and productive working relationships with all other departments in the hotel; may be called upon to participate outside of department
- Provide exemplary guest service and standards that support and reflect The Sidney Pier Hotel & Spa's core values and initiatives

QUALIFICATIONS

- Food & Beverage experience an asset
- Food Safe certification required
- Experience with Micros Point of Sale System an asset
- Excellent organizational skills and the ability to multitask in a high energy environment
- Must possess excellent interpersonal and communication skills
- Must be able to anticipate guest and team needs and show initiative
- Must be in good physical condition and able to stand for extended periods of time
- Must be available to work a variety of shifts including weekend and evenings

BENEFITS

- Competitive wage
- 50% bus pass subsidy
- Free gym membership
- Free staff meals
- Discounts on hotel services (i.e. spa, dining, and hotel stays)
- Employee activities and incentives
- Extended Health & Dental Package (full-time positions)

If you are looking for a challenging and rewarding career, send in a cover letter and resume by e-mail in Word, rtf, text, or PDF to careers@sidneypier.com or fax to 655-9764. Quote the Position Title in the *Subject* line of your email or fax. We thank all applicants in advance. Only those selected for an interview will be notified.